

Volunteer Refugee Partner

**Volunteer Position Description:** Refugees resettling in the U.S. have a feat of challenges to navigate. A Volunteer Refugee Partner has the opportunity to support a refugee or refugee family, mentor clients through the process of resettlement, and create a lasting impact on their lives.

**Key Responsibilities:**

* Under the supervision of the Catholic Charities staff—the Volunteer Coordinator and Case Manager—the volunteer is to assist a refugee or refugee family with their needs and acclimation to the U.S. Examples of these needs include driving them to appointments or teaching English.
* Volunteer will maintain a hand-in-hand partnership and consistent communication with the client’s Case Manager.
* Volunteer is expected to maintain cultural competency while serving our clients.

**Impact:** By serving in this role, a Volunteer Refugee Partner will learn about the refugee resettlement process, fuel Catholic Charities’ mission to serve all those in need as Christ calls us to do, and greatly impact the life of a refugee or refugee family through service. The volunteer in this role sets up individuals and families for success in the long-term.

**Training:** After general volunteer orientation, the volunteer will be assigned a client(s) and will be instructed by the client’s case manager to meet client needs.

**Support:** The Volunteer Coordinator and the client’s Case Manager will be the primary Catholic Charities staff members to support the volunteer. Communication methods will be set up between the staff and volunteer.

**Commitment:** For this role, scheduling and commitment is flexible. The volunteer can commit to assisting a refugee or refugee family under the discretion of the Case Manager. This could be a daily, weekly, biweekly, or even situational commitment depending on the volunteer’s schedule and the client’s needs. This position has the flexibility to be a short-term or long-term role. The volunteer is responsible for their own transportation to and from the location(s) of service.